



SUSTAINABLE SERVICES – Data 2020

PRODUCTION AND ENERGY SERVICES

ELECTRICITY

16,922 GWh sold

10,110 GWh produced

Electricity produced by plants fuelled by environmentally friendly sources (renewable or similar) is approximately **73%** of all production

Hydroelectric and photovoltaic plants have made it possible to avoid emissions equal to **601,370** tonnes of CO₂

DISTRICT HEATING

2,944 GWh heat produced, **76%** of which from high efficiency cogeneration source

97 mcm of volume served

Distribution network **1,064** km

About **910,964** tonnes of CO₂ avoided through cogeneration plants and district heating

More than **895,700** citizens served

ELECTRICITY AND GAS DISTRIBUTION

ELECTRICITY DISTRIBUTION

3,587 GWh electricity distributed

Length of electricity network **7,795** km

GAS DISTRIBUTION

1,250 mcm distributed

Length of gas network **8,115** km

98.8% of the gas network inspected

SUPPLY OF ENERGY SERVICES

CUSTOMERS

1,904.302 customers in the energy sector

2,765,363 inhabitants served in the integrated water service

3,061,547 inhabitants served in the environmental services

895,745 in district heating

DISTRICT HEATING

97 mcm of district heated volumes

ELECTRICITY

16,922 GWh sold

GAS

3,018 mcm sold



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ENVIRONMENTAL SERVICES

307 municipalities served

More than **3 million tonnes** of waste managed

39 treatment, selection, storage and recovery plants

3 waste-to-energy plants **2** operating landfills

69.3% of sorted waste collection, against a national average of **61.3%**

INTEGRATED WATER SERVICES

175 mcm sold

Length of water mains network **19,944** km

Length of sewage systems **11,189** km

More than **205** mcm of waste water treated

Over **794,000** parameters analysed of drinking water and waste water

SMART SOLUTIONS AND OTHER SERVICES

ENERGY EFFICIENCY PROJECTS

7,096 TOE saved from the LED public street lighting

784 TOE saved thanks to the technological upgrading of heating systems in municipal buildings

1,538 TOE saved from the installation of high-efficiency condensing boilers