



# SUSTAINABLE SERVICES – Data 2021

## PRODUCTION AND ENERGY SERVICES

### ELECTRICITY

**14,763 GWh** sold

**9,823 GWh** produced

Electricity produced by plants fuelled by environmentally friendly sources (renewable and high efficiency electricity on total) is approximately **76%** of all production

Hydroelectric and photovoltaic plants have made it possible to avoid emissions equal to **569,624 tonnes of CO<sub>2</sub>**

### DISTRICT HEATING

**2,623 GWh** heat produced

**98.9 mcm** of volume served

Distribution network **1,091 km**

About **928,177 tonnes of CO<sub>2</sub>** avoided through cogeneration plants and district heating

More than **595,772** citizens served

## ELECTRICITY AND GAS DISTRIBUTION

### ELECTRICITY DISTRIBUTION

**3,680 GWh** electricity distributed

Length of electricity network **7,850 km**

### GAS DISTRIBUTION

**1,348 mcm** distributed

Length of gas network **8,157 km**

**98.4%** of the gas network inspected

## SUPPLY OF ENERGY SERVICES

### CUSTOMERS

**2,024,588** customers in the energy sector

**2,748,268** inhabitants served in the integrated water service

**2,978,164** inhabitants served in the environmental services

**595,772** in district heating

### DISTRICT HEATING

**2,623** heat sold

### ELECTRICITY

**14,763 GWh** sold

### GAS

**2,927 mcm** sold



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## ENVIRONMENTAL SERVICES

**300** municipalities served

More than **3.6 million tonnes** of waste managed

**52** treatment, storage and material recovery plants

**3** waste-to-energy plants **4** operating landfills

**70.3%** of sorted waste collection, against a national average of **63%**

## INTEGRATED WATER SERVICES

**175 mcm** sold

Length of water mains network **20,088 km**

Length of sewage systems **11,291 km**

More than **201 mcm** of waste water treated

Over **858,000 parameters** analysed of drinking water and waste water

## SMART SOLUTIONS AND OTHER SERVICES

### ENERGY EFFICIENCY PROJECTS

**7,200 TOE** saved from the LED public street lighting

**2,900 TOE** saved as a result of energy efficiency interventions