



Empowering our Circular Vision

Business Plan@2023

27 September 2018

4 years of strong delivery have confirmed the effectiveness in pursuing strategic pillars

The increased cash-flow generation allows to further exploit the financial flexibility taking into consideration different opportunities

WE CONFIRM OUR PRIORITIES:

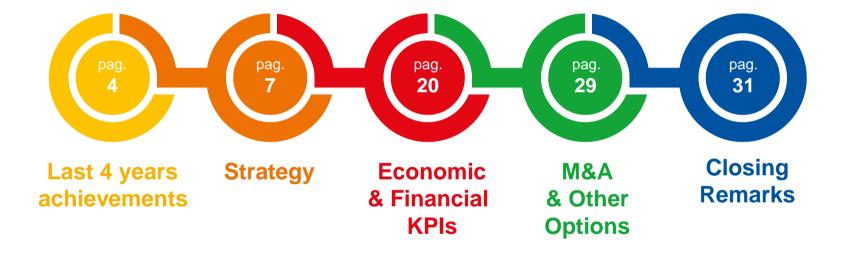
Boosting growth

Improving the dividend policy

Maintaining the investment grade



INDEX





3

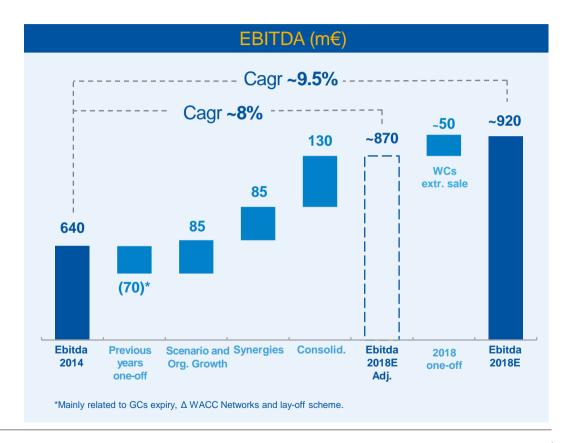


+44% EBITDA growth in 4 years.

Strong improvement in operating KPIs leading to a structural profitability increase.

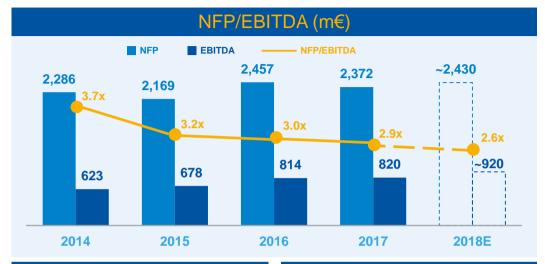
Integration and company streamlining.

Significant M&A transactions confirming IREN as a consolidator leader in its territories.













2018 expected NFP/EBITDA ratio widely below IREN's financial flexibility threshold set at 3.0x.

Slight increase NFP in spite of several M&A acquisitions (TRM, AMIAT, SAP, ACAM, etc).

Constant growth in Net profit and DPS in the last 3 years, expected to recur also at the end of 2018.









MACRO-TRENDS 2030

Energy in transition

Market Competition Evolution in Generation Smart Grids

Sustainable Resources

Waste Management & Circular Economy
Sustainable Water Cycle Management
Energy Efficiency
District Heating Development

Technologic Revolution

Digitalization Advanced Analytics

Client's central role

Innovative Retail Client Offer New Mobility From Consumer to Prosumer



IREN will keep pushing on the trends underlying the Company turnaround started 4 years ago.

The backbone of the strategy is the adoption of cutting-edge technologies to fulfil the Clients' needs and to support the organization's empowerment.

The Client, along with Environmental Sustainability, will continue to be at the centre of IREN's strategies.





Accelerated growth sticking to our strategy

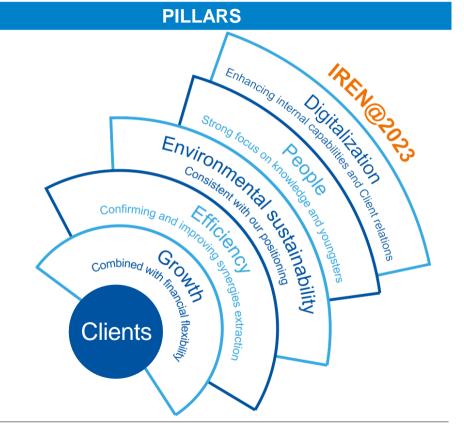
SCENARIO

Needs of investments in waste treatment plants and in new infrastructures for the integrated water cycle management.

Increased needs of power plants' flexibility led by the "energy transition" towards renewable energy.

Evolution of Client's central role pushed by digitalization and value added services demand.

Fragmented market in reference areas and upcoming tender season boosting sector consolidation.







Higher Investments & Growth

+500
million Euro
CAPEX

mainly in Networks and in Waste

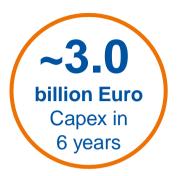
Increased focus on digitalization



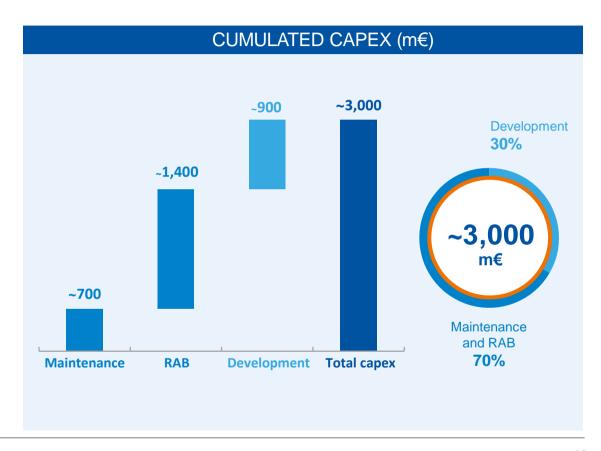
Further improvement in people expertise and organizational effectiveness

Stronger value creation shared with stockholders





- ~1b€ in the Water Cycle Management.
- ~900m€ linked to development, mainly in DH, Energy efficiency, Waste and gas tenders.
- ~200 m€ devoted to digital projects impacting all the Business Units.





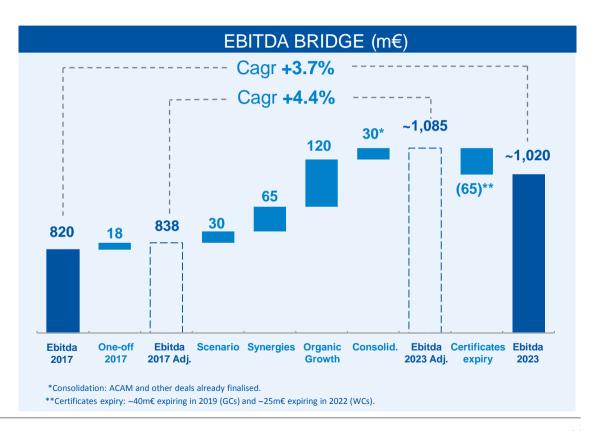
The new path is more focused on growth than on synergies



+4.4% EBITDA cagr excluding the effect of certificates expiry.

Combined effect of organic growth and consolidation is expected to be approximately 150m€.

60% of EBITDA growth is due to organic growth sustained by higher investments.

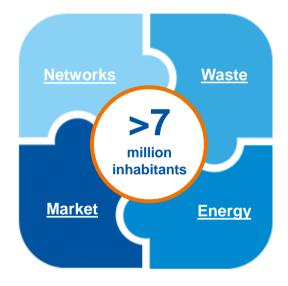




Evolution and widening of Client concept, closely linked to the territory

~3M served inhabitants in the water sector

~2,3M served inhabitants in the waste sector



~2M retail Clients in the energy sector

~1M served inhabitants in district heating







Full digital E2E process based on 'always on' service and enrichment of the smart products portfolio



New concept of stores and front offices for a multichannel and fulfilling experience

50%Digital operations by 2021

30% Self care operations by 2021







Smart equipment, optimization of logistics and real time monitoring to address customer needs and improve quality of life in the cities



Easier interaction and full service traceability to improve citizens relationships







A structured plan of new initiatives to face the ongoing challenges

Competencies

Training and reskilling: digital skills for employees

Hiring of millennials and topic experts for new competencies: analytics, mechatronics, digital models

Agile & Smart Organization

Lean processes and structure

Collaboration, smart working & diversity inclusion

Smart workflow & excellence

Talent & Performance Management





Targeted investments to build a data-driven organization

~200
million euro
investment in
digitalization

Plants & infrastructures

Industry 4.0

Asset & predictive management

Power management

Smart metering

Customer

Customer intelligence

Seamless user experience

Digital marketing

Digital payments

Operations

Integrated systems

Workforce Management

Digital HR

Digital Finance

Technology & platforms

Analytics

RPA

Cybersecurity

Service management



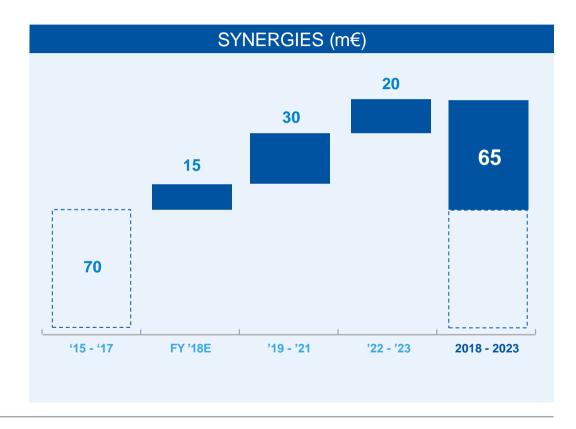
Further improvement in efficiency



On-top of 70m€ synergies achieved in '15-'17.

Increased synergies target while sustaining significant investments and growth.

Synergies mainly related to Performance Improvement projects.





WATER SOURCES 0







CIRCULAR ECONOMY





DECARBONIZATION





- Excellence in water networks
- Reduction in network leaks
- Reduction in drinking water taken from the environment
- Higher purification capacity and quality
- Re-use of purified water for agriculture

- · Higher sorted waste percentage
- Extension of «pav-as-vouthrow» systems
- · Higher recycling in **Group's plants**
- **Energy production from** non-recoverable waste
- Zero landfill for urban waste

- Reduction in GHG emission
- **DH** networks development
- Renewables
- **Energy efficiency** in production
- **Energy efficiency services for** Clients
- **Education towards** sustainability

Electricity storage systems

RESILIENT TOWN

- Smart grid
- Smart metering
- **LED** in public lighting
- Distributed photovoltaic generation
- Sustainable mobility
- Industry 4.0

Wastewater +14% treatment capacity

Recoverable waste treated in our plants

43%*

CO₂ emissions

-5%

District heated volumes

+11%

Reduction in network leaks

+5%

Sorted waste for inhabitant

+18%

Energy savings (KToE) +10%

Eco-vehicles on the total fleet

26%*



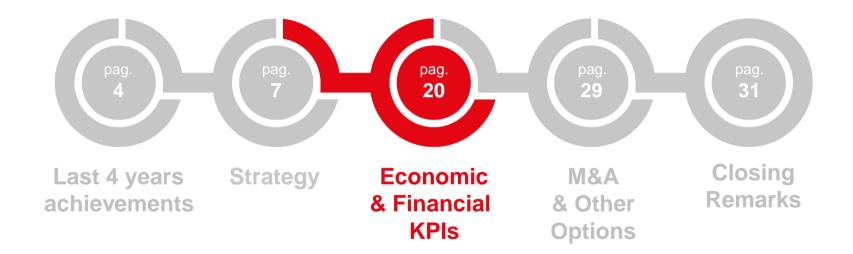






0 cumulated capex









NETWORKS

- Increased investments plan (>1.4 billion euros) to improve services quality and safety, with a strong growth in RAB.
- Focus on new plants and on networks efficiency. Projects are devoted to a greater push on leak reduction and technological innovation through the deployment of smart meters.
- Completion of ATEMs in which IREN is incumbent and possible opportunities in others.
- Continuous improvement in asset/workforce management systems exploiting further synergies.

ENERGY: GENERATION, DH & EN. EFFICIENCY

- · Increase in plants portfolio flexibility, also through thermic storage development, due to the growing impact of renewables.
- Keep being the leading player in District heating sector (+10mcm of volumes heated) strengthening the stability of margins.
- Higher investments in energy efficiency with "Smart solutions" projects.

WASTE

- The circular economy concept will drive the activity in the sector: higher capacity in waste treatment in particular in plastic/paper/organic waste sectors, producing also bio-methane.
- Management of the whole waste value chain thanks to new treatment and disposal plants to fulfil the circular economy concept aiming at the self efficiency in waste disposal.
- Strengthening of "Just IREN" project to improve services offered to the citizen.
- Selection of industrial opportunities while avoiding the "commodity risk".

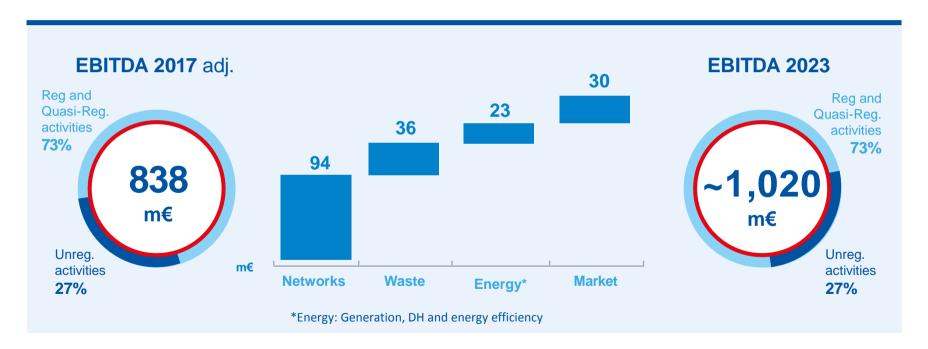
MARKET

- The New Downstream project is enhancing the positioning from a simple energy provider to an expert in high value added services also supported by an omni-channel approach.
- Strong focus on digitalization: 50% of operations will be managed through digital channels by 2021.
- The centrality of the Client and the increasing importance of customer experience and satisfaction are key aspects that will be managed with the new CRM system.
- Widening the range of services while adopting also ecofriendly e-mobility solutions.



Growth is mainly driven by regulated activities, in particular water services.

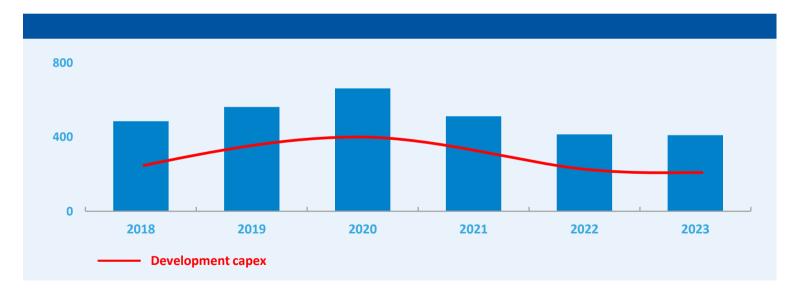
Portfolio of activities confirmed at low-risk profile: regulated and quasi-regulated activities stable at 73% overall.





The Group will invest on average 500m€ per year, mainly in the first three years ('18-'20) due to significant development projects in District Heating, Energy Efficiency, Waste and gas tenders.

The adaptability of the investments' plan will enable to shift investments from one year to another in order to exploit potential future market opportunities.

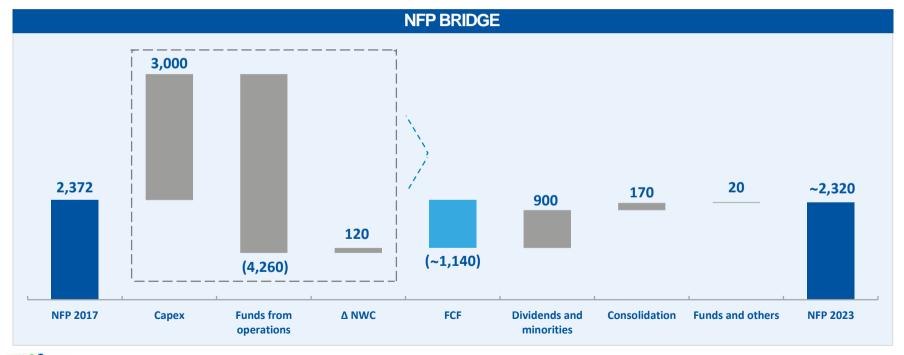






FFO covers capex approximately 1.4 times 3.0x Net Debt / EBITDA ratio already achieved

Maintenance of financial flexibility despite higher investments





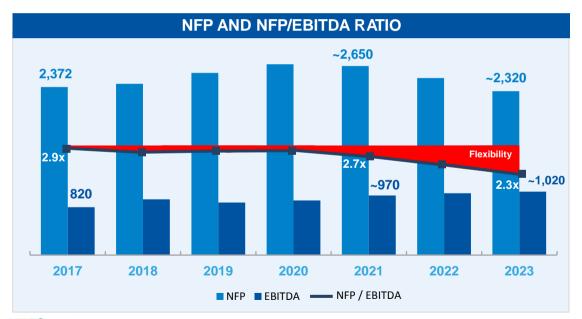


FitchRatings

BBB

Outlook: Stable

Keeping the sound investment-grade rating will be one of the key elements in IREN's financial strategy



Financial flexibility target (NFP/EBITDA 3.0x) already achieved and planned to be maintained in the next years.

Part of this flexibility will be used to further develop the company business (through organic growth and M&A opportunities) and the other part will go towards further improving dividend policy.





~1,140_{m€}

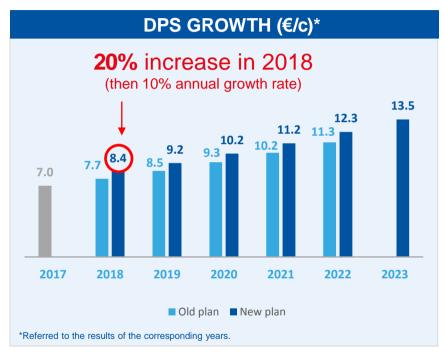
Cumulated FCF Significant positive cash-generation

900m€

Cash out for dividends Improved Dividend Policy

< 3.0x

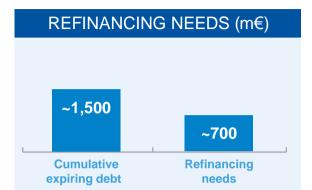
NFP/EBITDA Within IREN's financial flexibility zone



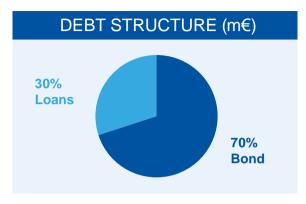
Further improvement in dividend policy (+20% this year), with an avg. 50% pay-out ratio from 2019.











Only 47% of expiring debt is going to be refinanced mainly because of refunding already carried out.

In the next 2 years there will be no large debts maturity.

Significant reduction in cost of debt thanks to liability management operations.

IREN's LT debt avg. maturity is 5.6y.

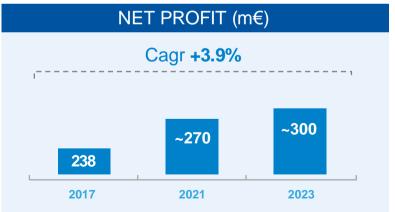
The percentage of IREN's debt funded by bonds is now at 70%.

IREN is the only Italian local utility to have issued two Green Bonds with an overall size of 1b€.





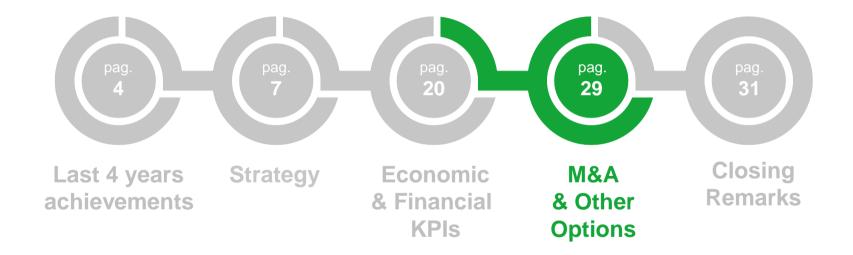




+200m€ growth in EBITDA excluding any out-of-the-plan upside option.

+60m€ growth in net profit supported also by improved financial management.









Cash allocation prospects

Organic growth

NETWORKS

~340m€ CAPEX

Improving resilience and reliability

Gas distribution expansion in new areas

WASTF

~150m€ CAPEX

Upgrading of selection and treatment plants

New treatment plants

ENERGY

~500m€ CAPEX

DH development Hydro

CCGT revamping Flexibility & storage

MARKET

~75m€ CAPEX

Electricity sales expansion on a wider scale



More than 20 potential M&A deals mainly in IREN reference areas (>90%).

Target EBITDA 100m€

(including ~10m€ from transactions to be finalized)



Tactical, funded by excess cash when appropriate (authorisation to be requested at next AGM).







After 280m€ Ebitda growth in the last 4 years, we are targeting



The financial flexibility target already achieved opens the door to M&A opportunities on top of over 1 billion€ of further industrial investments over all the Business Units, not included in Business Plan figures.

IREN can also provide a



Then a 10% growth in the following years







IREN AT A GLANCE

2017 data + ACAM (consolidated since April 2018)



CUSTOMERS:

- ~1.7M in the energy sector
- ~2.9M served inhabitants in the water service
- ~2.3M served inhabitants in the waste sector
- ~0.9M served inhabitants in district heating
- >3.5 services provided per clients

REGULATED ACTIVITIES (47% OF EBITDA)

ENERGY INFRASTRUCTURE

- . RAB Electricity distribution: 460m€
- RAB Gas distribution: 645m€

WATER SERVICE

. RAB water cycle management: 985m€ (of which RAB ACAM 140m€)

URBAN WASTE COLLECTION

- . 165 municipalities covered
- . 1.3m tons municipal waste collected
- 60.6% of sorted waste

(vs. national avg. 52.5%)

QUASI REGULATED ACTIVITIES (27% OF EBITDA)

HYDROELECTRIC GREEN CERT.

. 600 GWh GCs produced through hydro generation

DISTRICT HEATING

- . >900km of pipes and 870,000 inhabitants served
- . 87mcm of district heated volumes
- . 2.9 Twht volumes produced

URBAN WASTE DISPOSAL

. 3 Waste To Energy plants (~800Kton/y)

UNREGULATED ACTIVITIES (26% OF EBITDA)

2,700 MW OF GENERATION CAPACITY

- . 1,300 MW from cogen, plants connected to DH networks
- . 600 MW from hydroelectric plants
- 800 MW from Turbigo plant (the only thermoelectric plant running on merchant base)

ENERGY MARKET

~10.3 TWh electricity uses; ~2.9 bcm gas uses

SPECIAL WASTE

. ~580K tons of special waste collected



>800m€ increase in RAB thanks to higher investments (ACAM included).

Continuous improvement in asset/workforce management systems exploiting further synergies.

ACAM consolidation since April 2018 (Water RAB 140m€).

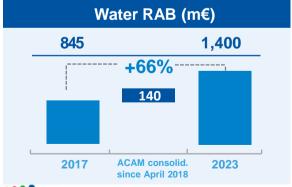
Almost 1 billion euro invested in water network efficiency and water treatment plants.

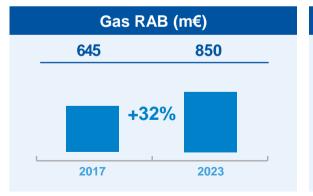
Maintaining all the gas and water concessions in which IREN is incumbent and on which a tender will be launched within the business plan horizon.

Possible participation in tenders within reference areas in which IREN is not incumbent (not included in BP figures).

m€	2017	2021	2023
Revenues	937	853	902
EBITDA	334	390	425
Cagr. '17-'23	4.1%		
Cumulated Capex	1,550*		

*Investments in reference areas and development









WASTE: HIGHLIGHTS
Annexes

Significant increase in waste treatment capacity, starting mainly from 2021 (plastic, organic fraction and paper), and consequent growth in profitability, supported also by special waste.

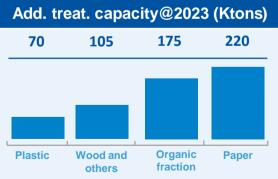
Self-sufficiency in completing the entire waste cycle thanks to investments in new waste treatment plants.

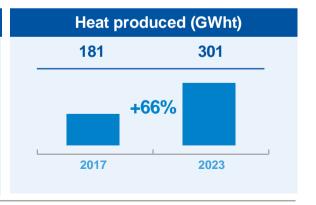
Confirming all the concessions currently owned.

Possible participation in tenders within reference areas in which IREN is not incumbent (not included in BP figures).

m€	2017	2021	2023
Revenues	551	705	722
EBITDA	149	181	185
Cagr. '17-'23	3.7%		
Cumulated Capex	430		







Growth in margins in spite of the expiry of 40m€ of GCs on Hydro and 25m€ of WCs on Cogeneration (ebitda cagr of 5.4% net of certificates' expiry).

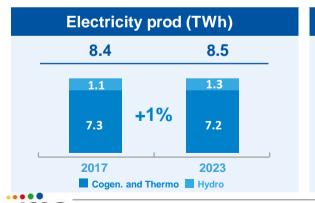
Full utilization of existing heat production sources (plants/WTEs) thanks to the increase in volumes heated (+10mcm).

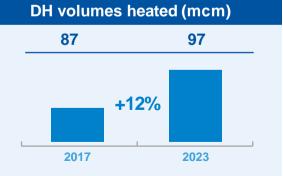
Scenario: energy prices and spark spread are expected to recover increasing costs of gas and CO₂.

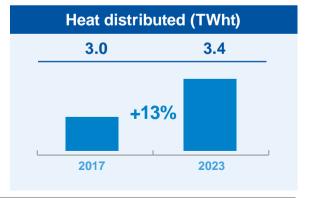
Increase in IREN's generation fleet flexibility, also trough thermic storage development, in order to be more competitive in ancillary services (neutral impact of capacity market expected).

200m€ invested in energy efficiency projects.

m€	2017	2021	2023
Revenues	1,104	1,226	1,292
EBITDA	244	268	270
Cagr. '17-'23	1.7%		
Cumulated Capex	680		







MARKET: HIGHLIGHTS

Annexes

Full deployment of the "New Downstream" project: moving from a commodity provider to an expert in high value added services (led bulbs, consumption remote controller, insurances, smart thermostat, home safety kit etc.).

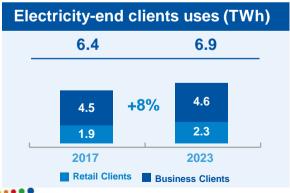
Client base expansion of +15% while keeping the churn rate as one of the lowest in the sector.

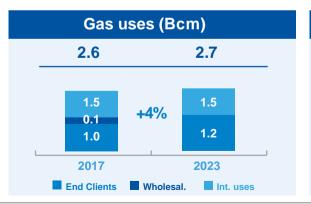
+8% of electricity sold to retail Clients and selective focus on Business Clients (S/M size companies and PA).

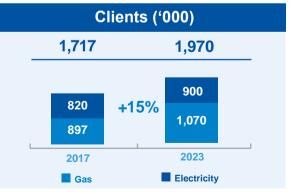
Digitalization will be one of the drivers of the reduction in cost-to-serve: 50% of operations will be digitally carried out by 2021.

m€ 2017 2021 2023 2.418 2.475 2.612 Revenues **EBITDA** 111 131 140 Cagr. '17-'23 3.9% **Cumulated Capex** 190

15m€ invested in e-mobility to extend the range of innovative products and services offered.









ATEM

Parma

Vercelli

Reggio Emilia

Piacenza 2 - Est

GAS TENDERS Expiry Genova 1 **Expired Expired**

Expired

Expired

Expired

WATER CONCESSIONS			
AREA	Expiry		
Piacenza	Expired		
Reggio Emilia	Expired		
Genova	2032		
Parma	2025		
Vercelli 1	2023		
La Spezia	2033		

ELECTR. CONCESSIONS			
AREA	Expiry		
Torino	2030		
Parma	2030		
Vercelli 1	2030		

ELECTR CONCESSIONS



HYDROELECTRIC CONCESSIONS

AREA	Hydroelectric plant	Electric Power (MW)	Expiry
Piemonte 1	Pont Ventoux-Susa	157	2034
Piemonte 2	Valle Orco e S. Mauro	300	Expired 2010
Piemonte 3	S. Lorenzo, Moncalieri, La Loggia, valle Susa	25	*
Campania	Nucleo Tusciano	108	2029
Liguria	Brugneto, Canate	10	Expired 2014

^{*} The expiring date is not provided for electric power plants <10 MW

WASTE CONCESSIONS

AREA	Expiry
Parma**	Expired
Piacenza**	Expired
Reggio Emilia	Expired
Torino	2033
Vercelli 1	2028
Vercelli 2	2019
La Spezia	2028

^{**}Ongoing tenders



	GAS DISTRIBUTION	ELECTRICITY DISTRIBUTION	WATER SERVICE
Regulatory period	6 years (2014 – 2019)	8 years (2016 – 2023)	4 years (2016 – 2019)
WACC methodology update	6 years (2016 – 2021)	6 years (2016 – 2021)	-
WACC update	every three years (2019)	every three years (2019)	every two years (2018)

	2018	2019 - 2023
Gas distribution	6.1%	6.1%
Gas metering	6.6%	6.6%
Electricity distrib. and metering	5.6%	5.6%
	2018-2019	2020 - 2023
Integrated water service	5.32%	5.32%



	2017	2021	2023
PUN (€/MWh)	54	69	72
PSV (€/MWh)	19	25	26
ETS (€/Ton)	6	24	26
Clean spark spread - PSV (€/MWh)	6.0	5.5	6.5
Hydro Green Certificates (€/MWh)	107	86	84
Energy Efficiency Certificates (€)	250	225	225



SHAREHOLDING STRUCTURE **FSU** (Municipality of Genoa): 16.33% **FCT** (Municipality of Turin); 16.33% Free float: 48.30% Municipality of Reggio Emilia; 6,90% Other Munic. in **Former ACAM** Reggio Emilia Municipalities; province; 1.90% 5.51% Municipality Other Municipality of Parma: Municipalities; of Piacenza; 3.16% 0.04% 1.52%

>50%

Public Shareholders The majority of IREN's Shareholders are public entities: Municipality of Genoa ~16%, Municipality of Turin ~16%, Emilia Municipalities (Reggio Emilia, Parma, Piacenza and other minor Municipalities) ~17%, La Spezia Municipalities ~2%.

Three Shareholders' agreements:

- One between Emilia Shareholders (expiring May 2021)
- One between FSU (Municip. Of Genoa) and FCT (Municip. of Turin) – Expiring July 2021
- One between Emilia Shareholders, FSU, FCT and former ACAM Municipalities (expiring May 2021)

Shareholders Agreements

They guarantee that all the most important decisions relating to Corporate Governance are taken by agreement of all the public Shareholders. In particular, out of 13 members of IREN's BoDs, 11 are appointed by the members of the shareholders agreements, including the CEO, Chairman and Vice-Chairman which are unanimously appointed.

LSS
Loyalty Shares
Scheme

The introduction of LSS in IREN's bylaws (May 2016) and the elimination of the obligation for Public shareholders to hold at least 51% of IREN's share capital, have already had the effect of increasing the free float (Public shareholders sold approximately 30 million shares in 2017/2018 plus the conversion of >80 million preferred shares into ordinary shares)

3%
Capital

Increase (1.1% residual after ACAM transaction) In May 2016 the Shareholders' meeting authorized IREN's BoDs to proceed, within 3 years, with a possible 3% capital increase (39,470,897 shares) related to M&A operations. 24,705,700 of these shares have been issued to finalize the IREN/ACAM business combination (1.90% of IREN's share capital).



IREN SHAREHOLDING STRUCTURE					
Shareholders	Total Shares	%	Total Voting rights	%	
FSU Municipality of Genoa	212,499,617	16.33%	424,999,233	21.54%	
FCT Municipality of Turin	212,499,617	16.33%	424,999,234	21.54%	
Municipality of Reggio Emilia	89,727,464	6.90%	179,454,928	9.09%	
Other Municipalities of Reggio Emilia	71,724,802	5.51%	141,164,317	7.15%	
Municipality of Parma	41,158,566	3.16%	82,317,132	4.17%	
Municipality of Piacenza	19,759,547	1.52%	39,519,094	2.00%	
Other Municipalities	534,070	0.04%	1,056,105	0.05%	
Former ACAM Municipalities (La Spezia)	24,705,700	1.90%	24,705,700	1.25%	
Shares/voting rights owned by public entities	672,609,383	51.70%	1,318,215,743	66.80%	
Free float	628,321,994	48.30%	655,196,632	33.20%	
IREN's Share capital	1,300,931,377	100%	1,973,412,375	100%	

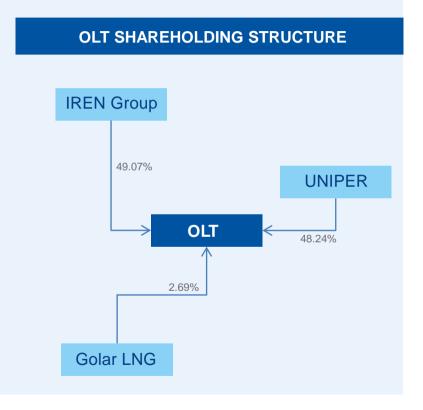
On the 1st June 2018, the "loyalty share scheme" came into force. All the Shareholders that have kept IREN shares for at least two years and have been registered in the proper list have now a double voting right for each shares (only in relation to specific matters, such as the appointment of the Board of Directors and of the Board of Statutory Auditors).

TRADE REGIME OF PUBLIC SHAREHOLDERS' SHARES					
Shareholders	Total Shares	Non-negotiable shares (until may 2022)	Negotiable shares (under specific policy to avoid overhang risk)	Freely negotiable shares (not included in the shareholders agreement)	
FSU Municipality of Genoa	212,499,617	179,567,786	32,931,831	-	
FCT Municipality of Turin	212,499,617	179,567,787	32,931,830	-	
Municipality of Reggio Emilia	89,727,464	67,771,406	21,956,058	-	
Other Municipalities of Reggio Emilia	71,724,802	52,640,651	16,844,064	2,240,087	
Municipality of Parma	41,158,566	16,323,853	2,993,713	21,841,000	
Municipality of Piacenza	19,759,547	14,256,443	5,503,104	-	
Other Municipalities	534,070	362,345	165,261	6,464	
Former ACAM Municipalities	24,705,700	20,722,977	-	3,982,723	
Shares owned by public entities	672,609,383	531,213,248	113,325,861	28,070,274	

141,396,135 negotiable shares equal to 10.9% of IREN's share capital



- IREN's stake in OLT is formed of 28m€ equity interest and a 411,5 m€ loan (HY 2018 value).
 27,5 m€ loans have been refunded by OLT in first half 2018.
- The OLT Terminal has been recognised by the Italian Government as a national strategic asset; as a result OLT is entitled to the Guarantee Factor, a minimum level of revenues granted, equal to approximately 90-95 m€ per year.
- Gross RAB is approximately 900m€.
 The ordinary capital remuneration is set at 6.6% plus an additional remuneration of 3%.
- ARERA resolution n. 548/2017 published in July 2017 recognized the inclusion of additional remuneration for Guarantee Factor equal to 2% (floor) with the further 1% based on regasification terminal use.
- The inclusion of additional remuneration recognized by ARERA in Guarantee Factor implies, starting from 2019, the substantial break-even result for OLT.





DISCLAIMER

The Manager in charge of drawing up the corporate accounting documents and the Chief Financial Officer of IREN S.p.A., Mr. Massimo Levrino, hereby declares, pursuant to paragraph 2 of article 154 bis of the Consolidated Finance Act (Legislative Decree No 58/1998), that the accounting information contained in this presentation is consistent with the accounting documents, records and books.

This document was prepared by IREN mainly for use during meetings with investors and financial analysts.

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